WEST BENGAL STATE ELECTRICITY TRANSMISSION COMPANY LIMITED

Tender Document for "Procurement of 6 Nos. 100 kVA & 01 No. 250 kVA DG Set as per Technical Specification "

NIT No. : CE/ (O&M) – II/DG SET /2026-27/06
DATED.10.07.2026

Section I -IV
Notice Inviting Tender (NIT)
Instruction to Bidders (ITB)
General Purchase Conditions (GPC)
Technical Specifications

WBSETCL

Office of the Chief Engineer (O&M)-II
WEST BENGAL STATE ELECTRICITY TRANSMISSION COMPANY LIMITED
CIN: U40101WB2007SGC113474
Regd. Office: Vidyut Bhavan (10TH Floor), Block-'D',
Bidhannagar, Block-DJ, Sector-II: Kolkata : 700 091

These documents are meant for the exclusive purpose of bidding against this NIT and shall not be transferred, reproduced or otherwise used for purposes other than that for which they are specifically issued.

WBSETCL

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Section I - NOTICE INVITING e-TENDER

West Bengal State Electricity Transmission Company Limited
(A Govt. of West Bengal Enterprise)
CIN: U40101WB2007SGC113474

Office of the Chief Engineer (O&M-II)

ABRIDGED NOTICE INVITING e-TENDER

NIT No.:- - CE/ (O&M) – II/DG SET /2026-27/06 DATED.10.07.2026

WBSETCL invites e-tender for procurement of **Procurement of 06 Nos. 100 kVA & 01 No. 250 kVA DG Set as per Technical Specification.**

Interested bidders may obtain bidding documents by registering themselves to the e-tendering portal (https://wbtenders.gov.in or https://etender.wb.nic.in) and thereby downloading the bidding documents from **10.07.2026 at 06:00 P.M**. and shall be submitted (online) up to **03.00 P.M. on 10.08.2026.**

Detailed NIT maybe seen & downloaded from WBSETCL website (www.wbsetcl.in).

WBSETCL

WEST BENGAL STATE ELECTRICITY TRANSMISSION COMPANY LIMITED
(A Govt. of West Bengal Enterprise)
Office of the Chief Engineer; (O&M) – II
CIN: U40101WB2007SGC113474
Regd. Office: Vidyut Bhavan (10TH Floor), Block-'D',
Bidhannagar, Block-DJ, Sector-II: Kolkata: 700 091
Ph No: (033) 2359-1901; Fax: (033) 2359-1901;
E-mail- *cecontcl@gmail.com*
Website-1

DETAILED NOTICE INVITING e-TENDER
For
Procurement of 06 Nos. 100 kVA & 01 No. 250 kVA DG Set as per Technical Specification
[Domestic Competitive Bidding]

NIT No.: - CE/ (O&M) – II/DG SET /2026-27/06 DATED.10.07.2026
(Submission of Bid through online)

1.0 WBSETCL invites single stage two folders bids from eligible and qualified bidders [Any Bidder from a country which shares a land border with India will be eligible to bid only if the Bidder is registered with the Competent Authority as per order no F.No.6/18/2019-PPD (Order Public Procurement no.1) dated 23/07/2020 and F.No 6/18/2019-PPD (Order Public Procurement no.2) dated 23/07/2020, issued by Public Procurement Division, Department of Expenditure, Ministry of Finance, Government of India (DoE Order). Registration should be valid at the time of submission of bids and at the time of placement of Letter of Award. However, the aforesaid condition for registration of Bidders from countries (even if sharing land border with India) shall not be applicable to Bidders from such countries to which Government of India has extended lines of credit or in which Government of India is engaged in development projects.] through e-tender for procurement of following Equipment/ Materials:

Item Sl. No.	Description of Equipment / Materials	Unit of Measure	Quantity
01.	**Manufacturing, Testing, Supply & Delivery including supervision during commissioning of 100 KVA Diesel General Set and associated all required accessories as per Technical Specification".**	**Nos.**	**06 (Six)**
02.	**Manufacturing, Testing, Supply & Delivery including supervision during commissioning of 250 KVA Diesel General Set and associated all required accessories**	**Nos.**	**01 (One)**

WBSETCL

	as per Technical Specification".		

2.0 Detailed Specifications, scope of supply and terms and conditions of supply are given in the bidding documents, which are available at the online e-tendering portal https://wbtenders.gov.in/ or https://etender.wb.nic.in as per the following schedule:

Sl No	Particulars	**Date & Time**
1	Bidding document No	**NIT No. CE/ (O&M) – II/DG SET /2026-27/06 DATED.10.07.2026**
2	Date of uploading of N.I.T. & other Documents (online) (Publishing Date)	**10.07.2026 from 02.00 PM**
3	Documents download/sell start date (Online)	**10.07.2026 from 06.00 PM**
4	Closing date of hard copy submission of clarification/pre-bid queries/proposed modifications / additional information (if any)	**17.07.2026 up to 3.00 PM**
5	Pre-bid meeting to be held at Office of the Chief Engineer: (O&M) – II, 10th Floor, D-Block Bidyut Bhawan.	**22.07.2026 from 02.30 PM**
6	Bid submission start date (On line)	**27.07.2026 from 09.00A.M**
7	Bid Submission closing (On line)	**10.08.2026 up to 03.00 P.M.**
8	Last Date of submission of original copies for the cost of Bidding Documents and Earnest Money Deposit in sealed envelope and legally enforceable documents as mentioned in General guidelines for e-tendering in sealed envelope.	**11.08.2026 up to 03.00 P.M.**
9	Bid opening date for Technical Proposals (Online)	**12.08.2026 up to 03.00 P.M.**
10	Date of uploading list for Technically Qualified Bidder(online)	**To be intimated later**
11	Date for opening of Financial Proposal (Online)	**To be intimated later**
12	Earnest Money Deposit	**Rs 2.26 lakhs**

In the event of e-filling, intending bidder may download the tender documents from the website https://etender.wb.nic.inor https://wbtenders.gov.in directly with the help of Digital Signature Certificate. Necessary cost of tender documents (tender fees) as mentioned above may be remitted through in the form of a Demand Draft/ Pay order/ Banker's Cheque payable at Kolkata drawn in favour of "WEST BENGAL STATE ELECTRICITY TRANSMISSION COMPANY LIMITED" from any scheduled commercial bank and also to be documented through e-filling or a **Bank Guarantee** from any scheduled commercial bank favouring WBSETCL which shall remain valid for a period of one hundred and eighty (180) days from the next day of bid opening date with a further claim period of thirty (30) days. The original Demand Draft / Pay Order against tender fees & Bid Security (As per Annexure-3a) [As Statutory Document] should be submitted physically (offline) in the **"Tender Box"** to the Office of The Chief Engineer, (O&M)-II, WBSETCL **under sealed cover containing name of the work, NIT no along with the communication address of the bidder** on or before the scheduled date & time as specified above.

3.0 Uploading of bidding documents shall not automatically construe that the bidder fulfils the Qualifying Requirements which shall be determined during bid evaluation based on data/documents submitted by the bidder. No request for sending the bid documents by post or by Courier Service shall be entertained. Bid documents are not transferrable.

4.0 The purpose of the pre-bid meeting will be to clarify the scope of supply, and any issues regarding the bidding documents and the Technical Specifications, if raised at that stage by the bidders. The WBSETCL shall not be under any obligation to entertain /respond to suggestions made or to incorporate modifications sought for by the prospective bidders during the pre-bid meeting or thereafter.

5.0 **The bidder must offer full tendered quantity of both the Materials of Sl. No. 1 & 2. Bid submitted by the bidders for quantity less than the tendered quantity against any Group specified above shall be liable for rejection. Also, the Bidder must upload the BoQ satisfactorily in accordance with their offered item(s); otherwise, the bid may be summarily rejected**.

6.0 All bids shall remain valid up to a minimum period of one hundred and twenty (120) days from the next day of price bid opening date.

7.0 All bids must be supported by **bid security (EMD)** for an amount of **Rs. 2,26,000.00** [Rupees Two Lakh and Twenty Six Thousand only]**.** Details guidelines here under for submission of bid-security in online mode:

a. The bidder shall login to the e-Procurement portal of Government of West Bengal https://wbtenders.gov.in using his login Id and password.

b. The bidder shall select the tender to bid and initiate payment of EMD. Following payment options are available for paying EMD amount through online mode:

   i. Net-banking through Payment Gateway.

   ii. **Submission of EMD through B.G:** For submission of EMD in the form of B.G, bidders will have to opt for EMD Exemption in e-tender portal and upload scanned copy of B.G (i.e. **Rs. 2,26,000.00** [Rupees Two Lakh and Twenty Six Thousand only]] **with validity for a period of 180 days from the date of opening of Technical Bids with a claim period of another 90 days thereafter**) along with requisite testimonials for proportional EMD in the EMD exemption document upload section. Physical copy of BG shall be submitted within the stipulated date at the Office of **the Chief Engineer (O&M)-II, 10th Floor, D-Block, Bidyut Bhawan.**

   For preparation of BG the Bank details of WBSETCL is given below:

   STATE BANK OF INDIA
   INDUSTRIAL FINANCE BRANCH, KOLKATA
   4th & 5Th FLOOR, JEEVAN DEEP BUILDING,1-MIDDLETON STREET, KOLKATA-700071
   A/C No. 41456850307
   IFSC CODE : SBIN0001936

c. EMD amount can be paid either in online mode or submitted through Bank Guarantee (BG) in full. **Partial payment through online mode and remaining submission through BG is not allowed.**

d. GENERAL INSTRUCTIONS FOR ONLINE PAYMENT:

- The bidder will have to mandatorily pay through **Net-banking facility** once Net banking mode is opted for payment.

- Before submission of EMD amount through online mode, bidders will have to opt for tender cost/fees Exemption in e-tender portal and must upload scanned copy of the necessary Bank D.D/B.C. for Tender Cost.

- Only a single value can be entered as EMD amount in e-tender portal for each tender. However, in case tender has fixed EMD on line item (multiple items) basis, then, for the cases when actual EMD value calculated as per NIT by the bidder is less than the one mentioned in e-tender portal, bidders shall

mandatorily opt for Exemption for payment of actual EMD amount and upload the requisite testimonials for proportional EMD and its proportional amount is to be paid in form BG/ online mode. By clicking Tender Fees/Cost exemption

- The bank account used for payment of EMD by the bidders shall be maintained operative until the completion of tendering process. All refunds will be made mandatorily to the Bank A/c from which the payment of EMD has been initiated.

e. Refund/Settlement of EMD Amount:

- For unsuccessful bidders, EMD amount submitted against the tender shall be refunded automatically, through an automated process, by NIC portal on receipt of updated status of any bid.

- For successful bid(s), EMD will be refunded from WBSETCL authority after completion of tendering process and following due procedures.

- The bank account used for payment of EMD by the bidders shall be maintained operative until the completion of tendering process. All refunds will be made mandatorily to the Bank A/c from which the payment of EMD has been initiated.

- For any queries related to payments and refunds, bidders will have to communicate with ICICI Customer Support, viz, 9836547320 and 8017094744 since payment gateway facility used by E-tender portal is maintained by ICICI.

8.0 Bid shall be rejected by the WBSETCL if the bidder fails to submit original Bank Guarantee /Demand Draft /Pay order against tender fees & original Bank Guarantee against Earnest Money Deposit (EMD) physically to the office of the Chief Engineer, Transmission (O&M-II), WBSETCL under sealed cover on or before the scheduled date & time as specified above.

N.B.: ***The EMD value indicated in the e-tendering portal is only an ornamental value "1" and shall be read as indicated in Clause*** 7.0 ***of the detailed NIT. Relevant Annexure-3c is to be submitted in the designated folder satisfactorily.***

9.0 **Qualifying Requirements for bidders:**

9.1. Following shall be the qualification requirements:

A. Financial Capability:

i) The **Minimum Average Annual Turnover (MAAT)** of the Bidder for the best 3 (three) years out of the last 5 (five) financial years for which the audited accounts are available shall not be less than **Rs. 169.28 Lac.**

ii) **Net worth** at the end of last financial year shall be **positive.**

iii) Bidder shall have **Liquid Asset (L.A.)** and/ or evidence of access to or availability of credit facilities of equivalent amount not less than **Rs. 28.22 Lac.**

B. Technical Capability and Experience:

The Bidder, who intends to participate in the Bid, shall have to comply all the following criteria:

a) The bidder may be an original manufacturer/ an authorized dealer/supplier/ sole selling agent/Indian subsidiary of a foreign manufacturer.

b) The original manufacturer may bid through a dealer, supplier, sole selling agent in India or Indian subsidiary, and for that an authorisation letter from such original manufacturer/ Valid Dealership certificate needs to be furnished by the bidder.

OR

A dealer, supplier, sole selling agent in India or Indian subsidiary may also bid directly and for that an authorisation letter from such original manufacturer/ Valid Dealership certificate needs to be furnished by the bidder.

c) The Bidder must have supplied at least **04 (Four) Nos. Of DGA sets of capacity 100 KVA rating or higher rating including at least 01(one) DGA set of 250 kVA rating or higher** rating during the last 0**5 (Five) years** as on date of NIT.

d) The bidder must have supplied the equipment of same type and model or higher type and model to any Govt. Utility/ Govt. Power Sector/ Reputed Power Utility/ PSU in last three years.

e) The bidder must have proven test reports of the offered equipment as per relevant IS/IEC from any Govt. Accredited Testing Laboratory.

f) The bidder must have repairing centres in **INDIA** for complete restoration of defects of the offered equipment.

g) If the bidder is not meeting the above requirement of its own, the Credentials of OEM shall be considered for authorized dealer/supplier/sole selling agent/Indian subsidiary of a foreign manufacturer Supplier as experience.

h) The bidder must have to submit performance certificate of the equipment of same type and model or similar technical specification from any Govt. Utility/ Govt. Power Sector/ Reputed Power Utility/ PSU for trouble free operation for three years.

The above information is to be supported by certificate stating successful completion and satisfactory performance certificate of the material supplied.

C.OTHER REQUIREMENTS:

The bidder shall furnish, as part of his techno-commercial bid, documents establishing the bidder's qualifications to execute the Order to the satisfaction of the Purchaser. All documents required to establish technical qualification must be submitted as part of techno-commercial bid. In particular, the following documents need to be submitted by the bidder:

a. If the bidder is an authorized dealer/supplier/ sole selling agent or the original manufacturer supplies the tendered Equipment / Materials through a dealer/supplier/ sole selling agent, an authorisation letter from such original manufacturer /Valid Dealership certificate needs to be furnished by the bidder.

b. List of purchase order references for similar supplies in the last 3(Three) financial years from the date of issuance of the NIT with copies of un-priced/priced purchase orders and execution status of each order supported by duly acknowledged delivery challan or excise duty gate passes or, client's certificate.

c. Audited Annual Accounts of the company for the last three (3) years (in case of companies)

Or

IT Return duly acknowledged by the tax department for the last three (3) years (in case of bidders other than companies)

d. Copies of G.S.T. Registration Certificate along with other relevant details.

e. Documents signifying Country of Origin of manufacturing of the product shall be enclosed during submission of bid.

In addition to above, the bidder shall also be required to meet the eligibility conditions and submit an affidavit as per the bidding documents

9.2. **[Non-statutory documents]:-**The bidder shall upload, as part of his techno-commercial bid, documents establishing the bidder's qualifications to execute the Order to the satisfaction of the WBSETCL. All documents required to establish bidder's financial and technical qualification must be submitted as part of techno-commercial bid. In particular, the following documents need to be uploaded by the bidder:

f. Documentary evidence regarding category of the manufacturer (Micro/ Small/ Medium/ Large) like Registration Certificate issued by SSI/ NSIC/ Directorate of Industries etc.

g. If the bidder is an authorized dealer/supplier/ sole selling agent/Indian subsidiary of a foreign manufacturer or the original manufacturer supplies the Equipment / Materials through a dealer, supplier, sole selling agent in India or Indian subsidiary, an authorisation letter from such original manufacturer needs to be furnished by the bidder. [**Not applicable in the instant tender**].

h. List of purchase order references for similar supplies in the past five (5) years with copies of un-priced/priced purchase orders and execution status of each order supported by duly acknowledged delivery challans or excise duty gate passes or, client's certificate. [**Applicability up to the extent of meeting Technical QR**].

i. Confirmation regarding availability of in-house inspection/ testing facilities or access through other government approved agencies for performing inspection/ testing.

j. Performance Certificates from the user for successful operation of similar equipment. [**Applicability up to the extent of meeting Technical QR**].

k. Copies of Type Test Certificate of the Equipment / Materials included in the scope of supply as per relevant IS/ IEC. [**Applicability up to the extent of meeting Technical Specification of the Tender**]

l. Audited Annual Accounts of the company for the last five (5) years (in case of companies)

or

IT Return duly acknowledged by the tax department for the last five (5) years (in case of bidders other than companies).

[**Applicability up to the extent of meeting Financial QR**]

m. Copies of TAN Card, Registration Certificate (Form GST REG - 06) issued under Goods and Services Tax Laws.

n. Registered Deed of partnership Firm / Article of Association & Memorandum

9.3. **[Statutory documents]:-**In addition to above, the bidder shall also be required to meet the eligibility conditions and upload a scanned & digitally signed copy of Power of Attorney in favour of Signatory of the Bid as per Annexure: 4 OR a valid General Power of Attorney in favour of Signatory of the Bid, An Affidavit regarding Eligibility (duly notarized) as per Annexure: 6of Section V-A of the bidding documents& properly filled other Applicable Annexure (1-12) and Filled up Guaranteed Technical Particulars Format, if provided with the Technical Specification.

N.B.: ***The Original Power of Attorney in favour of Signatory of the Bid as per Annexure: 4OR a valid General Power of Attorney in favour of Signatory of the Bid(duly notarized) and an Affidavit regarding Eligibility (duly notarized) as per Annexure: 6 of Section V-A of the bidding documents shall be submitted physically in a sealed envelope to the Office of The Chief Engineer, O&M-II Department, WBSETCL under sealed cover on or before the scheduled date & time as specified above.***

9.4. Notwithstanding anything stated herein, WBSETCL reserves the right to inquire and review the bidder's capability and capacity to supply the Equipment / Materials.

10.0 WBSETCL reserves the right to accept or reject any bid partly or fully or cancel the bidding process without assigning any reasons thereof and in such case no bidder shall have any claim arising out of such action.

11.0 **Delivery Schedule**

The delivery schedule given hereunder is inclusive of the period required for conducting type tests, if so required by the WBSETCL.

Item Sl. No.	Description of Equipment / Materials	Delivery Schedule
01.	**Manufacturing, Testing, Supply & Delivery including supervision during commissioning of 06 nos. 100 KVA Diesel General Set and associated all required accessories as per Technical Specification".**	Total tendered/ordered quantity to be delivered **within 90 (Ninety) days** from placement of Purchase Order.
02.	**Manufacturing, Testing, Supply & Delivery including supervision during commissioning of 01 no. 250 KVA Diesel General Set and associated all required accessories as per Technical Specification".**	

12.0 **Place of delivery**

Item Sl. No.	*Description of Equipment / Materials*	*Quantity*	*Name and address of the consignee*	*Place of delivery*
01.	**Manufacturing, Testing, Supply & Delivery including supervision during commissioning of 100 KVA Diesel General Set and associated all required accessories as per Technical Specification".**	**06 (Six) Nos.**	**To be intimated through issuance of MICC cum DI.**	**To be intimated through issuance of MICC cum DI.**

02.	**Manufacturing, Testing, Supply & Delivery including supervision during commissioning of 250 KVA Diesel General Set and associated all required accessories as per Technical Specification".**	**01(one) No.**	

Notwithstanding the details of consignees mentioned above, the WBSETCL reserves the right to make modification in the above details at the time of issuing Delivery Instructions (DI).

14.0 Address for seeking any clarifications on the bid documents:

Chief Engineer, (O&M)-II
WEST BENGAL STATE ELECTRICITY TRANSMISSION COMPANY LIMITED
Vidyut Bhaban, 10th Floor (D Block), Salt Lake, Kolkata – 91
Telephone: (033)2359-1901
Fax: (033)2359-1901
Mail:cecontcl@gmail.com.

GSTIN of WBSETCL*:* 19AAACW6952G1Z0

Section II - INSTRUCTION TO BIDDERS

Responsibility of bidders

ITB.1.1. The WBSETCL will not assume any responsibility regarding information gathered, interpretations or conclusions made by the bidder or regarding information, interpretations or deductions the bidder may derive from the data furnished by the WBSETCL. Verbal agreement or conversation with any employee of the WBSETCL either before or after the submission of bid shall not affect or modify any of the terms or obligations contained herein.

ITB.1.2. It shall be the sole responsibility of bidders to determine and to satisfy themselves by such means as they consider necessary or desirable as to all matters pertaining to this bidding process including in particular all factors that may affect the bid price and period of supply of Equipment/ Materials.

ITB. 2. Clarifications on bidding documents

ITB.2.1. A prospective bidder requiring any clarification on bidding documents may notify the WBSETCL in writing by post or fax, as per Annexure: 13of Section V-B, to the address mentioned in NIT, not later than the date and time specified in NIT. The WBSETCL will issue clarification(s) as he may think fit not later than fifteen (15) days prior to the deadline/ extended deadline for submission of bids prescribed by the WBSETCL. All such clarifications shall form part of the bidding documents and shall accompany the bidder's Proposal. Written copies of the WBSETCL's response (including an explanation of the query but without identifying its source) will be uploaded in the e-tendering portal in the corrigendum folder which shall be available to all the participant bidders.

ITB.2.2. Any queries sent by the bidders after the date and time notified in NIT or any extended date, if any, shall not be entertained.

ITB. 3. Amendment of bidding documents

ITB.3.1. At any time, but not later than ten (10) days prior to the deadline for submission of bids, the WBSETCL may, for any reason, modify the bidding documents by issue of an addendum/amendment.

ITB.3.2. The addendum/amendment will be intimated (through e-tendering portal, corrigendum folder) to all bidders. The WBSETCL shall assume that the information contained therein have been taken into account by the bidder in its bid. The WBSETCL will bear no responsibility or liability arising out of non-cognizance of the same in time or otherwise by the bidder. WBSETCL may, at its discretion, extend the deadline for the submission of bids.

ITB.3.3. For the information of bidders, the addendum/ amendments, if any, shall be uploaded on the e-tendering portal. The bidders may visit the website https://wbtenders.gov.in/orhttps://etender.wb.nic.in from time to time in their own interest.

ITB. 4. Right to split Order

The WBSETCL reserves the right to split (maximum up to 50% subject to price matching with L1 bidder) the total quantity among more than one bidder.

ITB. 5. Language of the bid

The bid prepared by the bidder and all correspondences and documents relating to the bid, exchanged between the bidder and the WBSETCL shall be written in the English language, provided that any printed literature furnished by the bidder may be written in another language so long as the bid is accompanied by an English translation of its pertinent passages. Failure to comply with this may disqualify a bid. For purposes of interpretation of the bid, the English translation shall govern.

ITB. 6. Documents constituting the bid

The bid to be uploaded duly digitally signed by the bidder which shall consist of the following documents:

a. Bid proposal as per Annexure: 1 of Section V-A.

b. Filled up Annexure -2(BoQ) to be uploaded in Financial cover.

c. Forwarding letter for submission of Bid Security as per Annexure: 3a of Section V-A.

d. Bid Security, if in the form of Bank Guarantee/Pay Order/Demand Draft, shall be as per Annexure: 3b of Section V-A

e. A Power of Attorney, in original, as per Annexure: 4 of Section V-A duly attested by a Notary Public, authorising that the person(s) signing the bid has/have the authority to sign the bid and to make the bid binding upon the bidder. A valid General Power of Attorney (duly notarized) in favour of Signatory of the Bid may also suffice this requirement.

f. Filled up form as per Annexure: 5A to 5C of Section V-A to establish that the bidder meets the qualification requirements

g. An Affidavit as per Annexure: 6 of Section V-A affirming the eligibility of the bidder

h. Filled up details of bought-out Equipment / Materials as per Annexure: 7 of Section V-A [Not applicable in the instant tender]

i. Filled up Form furnishing Information on any history of litigation or arbitration resulting from contracts executed in the last five (5) years or currently under execution as per Annexure: 8 of Section V-A

j. Technical Compliance Form, duly digitally signed by the bidder, as per Annexure: 9 of Section V-A to demonstrate the adequacy of the bidder's proposals to meet the technical specifications.

k. Transformer/Reactor loss figures, if applicable, as per Annexure: 10 of Section V-A [**Not applicable in the instant tender**]

l. Any other additional information/ document considered relevant to the bid as per Annexure: 11 of Section V-A

m. Filled-in proforma of the "Deviation Sheet" as per Annexure: 12 of Section V-A

n. Guaranteed Technical Particulars as per the prescribed format given in Technical Specification, if provided.

o. Documentary evidence/testimonials i.r.o. Bid proposal as per Annexure: 1 of Section V-A.

p. Documentary evidence i.r.o. Annexure: 5A to 5C of Section V-A to establish that the bidder meets the qualification requirements[Applicability up to the extent of meeting Technical & Financial QR]. Supportive testimonials i.r.o. Annexure: 9 of Section V-A.

q. Technical literature catalogue of the Equipment / Materials offered

ITB. 7. Cost of bidding

The bidder shall bear all costs associated with the preparation and submission of his bid and WBSETCL in no case shall be responsible or liable for these costs, regardless of the conduct or outcome of the bidding process.

ITB. 8. Bid Prices

ITB.8.1. Price of Equipment / Materials, including type tests charges to be manufactured within/ outside India shall be quoted inclusive of all costs as

well as duties and taxes paid or payable on goods and services procured to manufacture the equipment / materials. Benefit of Input Tax Credit (ITC) should be adjusted in the quoted price. Amount of discount, if any, shall be adjusted for computation of tax. However, CGST and SGST/UTGST or IGST, as the case, may be shall not be included in the unit price but shall be quoted separately in the Price Schedule. Local transportation including transit insurance and other local costs incidental to delivery of Equipment / Materials to the Site shall also be included in Price Schedule and shall be subjected to taxes, as applicable. The taxes, duties and levies shall be quoted as per the rates in force on seven (7) days prior to the last date of submission of bids.

ITB.8.2. Equipment / Materials against which no price is entered by the bidder will not be paid for by WBSETCL when delivered and shall be deemed to have been covered in other prices in the Price Schedule where the evaluation is being done on the basis of total prices quoted for all the Equipment / Materials.

ITB.8.3. All the prices shall be quoted in INR (Indian rupees) only. Foreign exchange component or foreign exchange variation will not be entertained for any reason whatsoever.

ITB.8.4. The total bid price at the bottom of Price Schedule shall be indicated both in figures and words.

ITB.8.5. If any rebate/discount is offered, the overall discount in percentage shall be brought out in the Price Schedule and taxes shall be charged after effecting the amount of discount. Conditional rebates/discount, if any, offered by any bidder shall not be considered during bid evaluation.

ITB.1.1. In case WBSETCL observes that the L1 bidder has quoted a price which is twenty percent **(20%) less than** the WBSETCL's cost estimate, WBSETCL then, shall ask the L1 bidder, for furnishing Additional Performance Guarantee (e.g. Bank Guarantee) equal to 10% of the NIT Cost Estimate valid up to the Acceptance or TOC of Goods or service by the company as per contract at bidder's expense. Such Additional Performance Guarantee shall remain valid till Acceptance or TOC of Goods or service by the company, with an additional claim period of ninety (90) days, failing which his bid security may be forfeited.

ITB.8.6. Price Variation

ITB.8.6.1. The prices quoted by the bidder shall be firm during the entire period of delivery as specified in the Order and not subject to variation on any account whatsoever, except the statutory variations on account of taxes and duties on the direct transactions between the supplier and Purchase.

ITB.8.6.2. No price variation will be allowed.

ITB.8.6.3. No price variation will be allowed for bought-out Equipment/ Materials, if any. [**Not applicable here**]

ITB. 9. Period of validity of bids

ITB.9.1. The bids submitted by the bidder shall remain valid for a period specified in NIT. A bid valid for a shorter period than that prescribed in the NIT shall be rejected by the WBSETCL.

ITB.9.2. In exceptional circumstances, WBSETCL may solicit the bidder's consent to an extension of bid validity for a further period without any change in the terms and conditions of the offer. The request and response thereto shall be made in writing by post or fax followed by post confirmation. The bidder may refuse the request without having his bid security forfeited. Bidders agreeing to the request will neither be required nor permitted to modify their respective bids, but will be required to extend the validity of their bid securities correspondingly. The provisions of ITB. 10regarding discharge and forfeiture of bid security shall continue to apply during the extended period of bid validity.

ITB. 10. Bid Security

ITB.10.1. The bidder shall physically submit bid security along with a covering letter, as per Annexure : 3a of Section V-A for an amount specified in the NIT, in the form of a Demand Draft/ Banker's Pay Order/ Banker's Cheque, at its option, from any scheduled commercial bank drawn in favour of "WEST BENGAL STATE ELECTRICITY TRANSMISSION COMPANY LIMITED" payable at Kolkata, or, a Bank Guarantee from any scheduled commercial bank favouring WBSETCL which shall remain valid for a period of one hundred and eighty (180) days from the next day of final bid opening date with a further claim period of thirty (30) days, in the prescribed proforma in one (1) original and one (1) copy. The original Demand Draft / Pay Order/Bank Guarantee against Bid Security(As per Annexure-3b) should be submitted physically to the Office of The Chief Engineer, (O&M) – II Department, WBSETCL under sealed cover on or before the scheduled date & time as specified in the Detailed NIT.

ITB.10.2. Any bid not supported with the relevant bid security in adequate value and/or the forwarding letter as per Annexure: 3a/3bof Section V-A will be rejected by the WBSETCL and returned to the bidder with in thirty (30) days of the bid opening date.

ITB.10.3. The bid security shall be forfeited in the following circumstances:

a. If the bidder withdraws its bid as a whole or in part as per ITB. 13, during the period of bid validity specified by the bidder in its bid

b. If the bidder does not accept the correction of its bid price pursuant to ITB. 16

c. If the successful bidder fails, within the specified time limit to accept the Purchase Order unconditionally or, to furnish the Performance Guarantee, in accordance with GPC.6 wherever such guarantee is required to be furnished or does not provide the additional security as per ITB.8.6.

ITB.10.4. Bid security of the unsuccessful bidders will be returned as promptly as possible after the expiration of the validity of bid security or after the issue and acceptance of Purchase Order by the successful bidder, whichever is earlier.

ITB.10.5. The bid security of the successful bidder will be discharged on furnishing the Performance Guarantee, where required to be furnished, as perGPC.6and acceptance of Order by the bidder.

ITB.10.6. No interest shall accrue and be paid by the WBSETCL on the bid security.

ITB. 11. Submission of bids

ITB.11.1. Tender documents may be downloaded from website and submission of Technical-Commercial Bid and Price Bid will be done by uploading the same in respective designated folder as per Time Schedule stated in Sl. No.2 of Detailed NIT. Both Techno-commercial Bid and Price Bid are to be submitted concurrently duly digitally signed in the website**https://wbtenders.gov.in/**or **https://etender.wb.nic.in**. The intending tenderers are required to quote the rate online. Tenders are to be submitted through online to the website in respective folders at a time for each work, one in Techno-commercial Proposal & the other is Price Proposal before the prescribed date &time using the Digital Signature Certificate (DSC). The virus scanned documents are to be uploaded duly digitally signed. The documents will get encrypted (transformed into non readable formats).

ITB.11.2. The bid shall be duly digitally signed by the person duly authorized by the bidder. A scanned copy of Original power of attorney of the signatory of bid as per the format given in Annexure: 4 of Section V-A OR a valid General Power of Attorney in favour of Signatory of the Bid has to be uploaded by the bidder.

ITB.11.3. Any interlineations, erasures, overwriting, cutting or alteration shall only be valid if they are digitally singed by the authorized signatory to the bid.

ITB.11.4. Bids may be uploaded within the scheduled time frame as mentioned in the Cl.No.2 of the Detailed NIT. The WBSETCL shall not be responsible for any delay in submission of the bid in the online e-tendering portal.

ITB.11.5. Bids shall be submitted in the manner specified here under:

General guidance for e-Tendering:

Instructions / Guidelines for electronic submission of the tenders have been annexed for assisting the contractors to participate in e-Tendering.

i. Registration of Bidder:

Any bidder willing to take part in the process of e-Tendering will have to be enrolled & registered with the Government e-Procurement System, through logging on to **https://etender.wb.nic.in** **or** **https://wbtenders.gov.in** the contractor is to click on the link for e-Tendering site as given on the web portal.

ii. Digital Signature certificate (DSC):

Each bidder is required to obtain a Class-II or Class-III Digital Signature Certificate (DSC) for submission of tenders from the approved service provider of the National Informatics Centre (NIC) on payment of requisite amount. Details are available at the Web Site stated above. DSC is given as a USB e-Token.

iii. The bidder can search & download N.I.T. & Tender Document(s) electronically from computer once he logs on to the website mentioned above using the Digital Signature Certificate. This is the only mode of collection of Tender Documents.

iv. Participation in more than one work:

A prospective bidder shall be allowed to participate in the job either in the capacity of individual or as a partner of a firm. If found to have applied severally in a single job all his applications will be rejected for that job.

v. Submission of Tenders:

Tenders are to be submitted through online to the website stated above in two folders at a time for each work, one in Techno-commercial Proposal &the other is Price Proposal before the prescribed date &time using the Digital Signature Certificate (DSC). The documents are to be uploaded virus scanned copy duly Digitally Signed. The documents will get encrypted (transformed into non readable formats).

I. Techno-commercial Proposal:

Techno-Commercial proposal should consist of the given below documents and should be uploaded in the given below manner:

A. **Technical Packet Cover**: Containing the following documents:

1. ***DOCUMENTS WHICH SHOULD BE UPLOADED IN THE SUBFOLDERS PROVIDED UNDER "FEE/PREQUAL/TECHNICAL"COVER)***

1st Folder Name:->(Bid Proposal, Power of Attorney and Affidavit regarding Eligibility)

Documents:

a. Bid proposal as per **Annexure: 1** of Section V-A

b. A scanned copy of Original Power of Attorney, as per **Annexure: 4** of Section V-A duly attested by a Notary Public, authorising that the person(s) signing the bid has/have the authority to sign the bid and to make the bid binding upon the bidder is to be uploaded. (*While the original Power of Attorney shall be submitted physically(offline) to the Office of The Chief Engineer, O&M-II Department, WBSETCL under sealed cover on or before the scheduled date & time as specified in the detailed NIT*.

c. A scanned copy of Original notarized Affidavit regarding Eligibility as per **Annexure: 6** of Section V-A affirming the eligibility of the bidder is to be uploaded. (*While the original Affidavit regarding Eligibility shall be submitted physically (offline) to the Office of The Chief Engineer, O&M-II Department, WBSETCL under sealed cover on or before the scheduled date & time as specified in the detailed NIT*).

2nd **Folder Name:->(EMD, Tender Fee and Forwarding Letter for Bid Security)**

Documents:

a. A scanned copy of Bid Security, in the form of Bank Guarantee/Pay Order/Demand Draft, shall be as per **Annexure: 3b** of Section V-A is to be uploaded. (*While the original Bid Security shall be submitted physically(offline) to the Office of The Chief Engineer, O&M-II Department, WBSETCL under sealed cover on or before the scheduled date & time as specified in the detailed NIT*).

b. Forwarding letter for submission of Bid Security as per **Annexure: 3a** of Section V-Ato be uploaded.

c. A scanned copy of Tender Fees, in the form of Banker's Cheque/Pay Order/Demand Draft, shall be as per **Clause No. 7.0** of Detailed NIT is to be uploaded. (*While the original Tender Fee shall be submitted physically(offline) to the Office of The Chief Engineer, O&M-II Department,*

WBSETCL under sealed cover on or before the scheduled date & time as specified in the detailed NIT).

3rd Folder Name:>(Annexures)

Documents:

a. Filled up form as per **Annexure: 5A to 5C** of Section V-A to establish that the bidder meets the qualification requirements

b. Filled up details of bought-out Equipment / Materials as per **Annexure: 7** of Section V-A [**Not applicable in the instant tender**]

c. Filled up form furnishing information on any history of litigation or arbitration resulting from contracts executed in the last five (5) years or currently under execution as per **Annexure: 8** of Section V-A

d. Technical Compliance Form, duly digitally signed by the bidder, as per **Annexure: 9** of Section V-A to demonstrate the adequacy of the bidder's proposals to meet the technical specifications.

e. Transformer/Reactor loss figures, if applicable, as per **Annexure: 10** of Section V-A

f. Any other additional information/ document considered relevant to the bid as per **Annexure: 11** of Section V-A

g. Filled-in proforma of the "Deviation Sheet" as per **Annexure: 12** of Section V-A.

4th Folder Name:-> [NIT and Technical Specification with its Corrigenda(if any) and GTP]

Documents:

a. NIT
b. Technical Specification
c. Filled up Guaranteed Technical Particulars Format, if provided with the Technical Specification
d. Corrigenda published (if any).

B. **Other Important Document (OID) Cover:** containing the following documents:

i. Copies of TAN Registration No., Registration Certificate (Form GST REG - 06) issued under Goods and Services Tax Laws.

ii. Audited Annual Accounts of the company for the last five (5) years (in case of companies)

or

IT Return duly acknowledged by the tax department for the last five (5) years (in case of bidders other than companies).

[**Applicability up to the extent of meeting Financial QR**]

iii. Registration Certificate under Companies Act.

or

Documentary evidence regarding category of the manufacturer (Micro / Small / Medium / Large) like Registration Certificate issued by SSI / NSIC / Directorate of Industries etc.

iv. If the bidder is an authorized dealer/supplier/ sole selling agent/Indian subsidiary of a foreign manufacturer, or the original manufacturer supplies the Equipment / Materials through a dealer, supplier, sole selling agent in India or Indian subsidiary, an authorisation letter from such original manufacturer needs to be furnished by the bidder. [**Not applicable in the instant tender**].

v. List of purchase order references for similar supplies in the past five (5) years with copies of un-priced/priced purchase orders and execution status of each order supported by duly acknowledged delivery challans or excise duty gate passes or, client's certificate. [**Applicability up to the extent of meeting Technical QR**].

vi. Confirmation regarding availability of in-house inspection/ testing facilities or access through other government approved agencies for performing inspection/ testing.

vii. Performance Certificates from the user for successful operation of similar equipment.[**Applicability up to the extent of meeting Technical QR**].

viii. Copies of Type Test Certificate of the Equipment / Materials included in the scope of supply as per relevant IS / IEC. [**Applicability up to the extent of meeting Technical Specification of the Tender**]

ix. Registered Deed of partnership Firm / Article of Association & Memorandum.

N.B: Failure of submission of any of the above mentioned documents as stated under the head "**Technical Packet & Other Important Document Cover**" will render the tenderer liable to be rejected for both Technical Packet&Other Important Document Cover.

II. Price Proposal:

Price proposal should consist of the given below documents and should be uploaded in the given below manner:

1. DOCUMENTS WHICH SHOULD BE UPLOADED IN THE SUBFOLDERS PROVIDED UNDER "FINANCIAL"COVER

FOLDER NAME:->(BOQ)

DOCUMENTS:

A. BOQ.

THE ABOVE STATED OID /TECHNICAL DOCUMENTSSHOULD BE ARRANGED IN THE FOLLOWING MANNER

Click the check boxes beside the necessary documents in the My Document list and then click the tab "Submit Other Important Document (OID)' to send the selected documents to OID folder.

Next Click the tab "Click to Encrypt and upload" and then click the "Technical" Folder to upload the Technical Documents.

Sl. No.	Category Name	Sub-Category Description	Detail(s)
A.	Certificate(s)	Certificate(s)	TAN Registration No., Registration Certificate (Form GST REG - 06) issued under Goods and Services Tax Laws.

			Latest P Tax (Challan) Latest IT Receipt.
B.	Company Detail(s)	Company Detail	Registration Certificate under Companies Act or Documentary evidence regarding category of the manufacturer (Micro / Small / Medium / Large) like Registration Certificate issued by SSI / NSIC / Directorate of Industries/ Partnership Firm (Partnership Deed, Trade License)/ Society (Society Registration Copy, Trade License) etc. and Memorandum of Association and Articles of Association of the Company.
C.	Credential	Credential - 1(Technical QR) Credential -2(other papers)	Performance Certificates from the user for successful operation of similar equipment. [Applicability up to the extent of meeting Technical QR]. Documentary evidence for delivery of the tendered items supported by duly acknowledged delivery challans or excise duty gate passes or, client's certificate [Applicability up to the extent of meeting Technical QR]. Copies of Type Test Certificate of the Equipment / Materials included in the scope of supply as per relevant IS / IEC. [Applicability up to the extent of meeting Technical Specification of the Tender] Confirmation regarding availability of in-house inspection/ testing facilities or access through other government approved agencies for performing inspection/ testing. Technical Literature & Catalogue List of purchase order references for similar supplies in the past five (5) years with copies of un-priced/priced purchase orders and execution status of each order supported by duly

			acknowledged delivery challans or excise duty gate passes or, client's certificate in line with Annexure-5B& 5C of Section V-A of the tender document. [Applicability up to the extent of meeting Technical QR].
D	Financial Info		Audited Annual Accounts of the company for the last Five (5) years (in case of companies) or IT Return duly acknowledged by the tax department for the last Five (5) years (in case of bidders other than companies). Tax Audited Report along with Balance Sheet & Profit & Loss A/c. for the last 5 (Five) years (year just preceding the current Financial Year will be considered as year – I)

ITB. 12. Deadline for Submission of bids

ITB.12.1. Bids must be received by WBSETCL at the online e-tendering portal address specified in NIT no later than the time and date mentioned in NIT. In the event of the specified date for submission of bids being declared a holiday for the WBSETCL, the bids will be received up to the appointed time on the next working day. Such postponement of date will not have any impact on the other dates specified in the bidding documents (i.e. bid validity and validity of bid security).

ITB.12.2. The WBSETCL may, at his discretion, under intimation to the bidders who have purchased the bidding documents, extend the deadline for the submission of bids/ opening of bids by issuing an addendum and hosting the same on the website, in which case all rights and obligations of WBSETCL and bidders previously subject to the original deadline shall thereafter subject to the deadline as extended.

ITB.12.3. In the event, the deadline for submission of bid is extended by the WBSETCL, the bidders who have already submitted their bids within the original deadline of submission shall have the option to upload their revised bid in substitution either in full or in part of earlier bid. In the absence of a revised bid, the original bid shall be considered for opening and subsequent evaluation. Wherever, the bidder has submitted the revised bid in full, in modification of earlier bid, the earlier bid shall be returned unopened to the bidder.

ITB.12.4. Any bid received by the WBSETCL after the bid submission deadline as per ITB. 12will be rejected and returned unopened to the bidder.

ITB. 13. Withdrawal of bids

ITB.13.1. The bidder shall not be permitted to withdraw their bid during the interval between bid submission deadline (as mentioned in NIT) and the period of bid validity as per ITB. 9. If any withdrawal of bid is made by the bidder during the above period, it shall result in the forfeiture of the bid security.

ITB. 14. Bid Opening

ITB.14.1. WBSETCL will open the bids electronically at e-tendering portal by the authorized personnel(s) using their Digital Signature Certificate(DSC), at the scheduled date & time for opening of bids as mentioned in NIT or on the date and time as intimated to the bidder on successful completion of evaluation of techno-commercial bids in case of Single-stage two envelope bidding. The bidders' representatives who desire may attend/witness the bid opening event through e-tendering portal at their respective end. In the event of the specified date for the opening of bids being declared a holiday for the WBSETCL or suspended for any involuntarily reasons, the bids will be opened at the appointed time & date which shall be intimated/ communicated to all the intending bidders.

ITB.14.2. Bids that are not opened at bid opening will not be considered for further evaluation, regardless of the circumstances. The reason for which bids are not being opened will be notified to all the bidders through e-tendering portal.

ITB.14.3. The bidders' names, bid withdrawal and the presence or absence of the requisite bid security and such other details as WBSETCL, at his discretion, may consider appropriate will be notified in the e-tendering portal at the bid opening date.

ITB.14.4. In the case of Single stage two-envelope bids, on the date of opening of bid, the techno-commercial bid shall only be opened. The date for opening of the Price bid shall be intimated electronically at the appropriate time to the bidders whose bid is found responsive in the techno-commercial evaluation.

ITB.14.5. In the event, the WBSETCL, in its discretion, decides not to open the bid for want of adequate response to the bidding, the WBSETCL may either extend the bid submission deadline in pursuant toITB.12.3or cancel the bidding process.

ITB. 15. Clarification on bids

ITB.15.1. During bid evaluation, WBSETCL may, at its discretion and if so required, ask the bidders for any clarification in support of their compliance to stipulated Qualifying Requirements (QR) or any other matter related to its bid except to the extent inITB.15.2. The request for clarification required from the bidder and the response thereto shall be in writing and shall be delivered by registered post/speed post/ courier/ hand delivery under acknowledgement/ email/ fax so as to reach the WBSETCL within the time specified in the request for clarification issued by the WBSETCL.

ITB.15.2. Any post-bid change in the price or substance (techno-commercial) of the bid shall not be sought, offered or accepted, if given by the bidder.

ITB. 16. Correction of arithmetical errors in price bid

ITB.16.1. Arithmetical errors will be corrected at the time of evaluation of price bid and the corrected figure will be considered for bid evaluation. The corrections in the bid price shall be done as per the provisions of this clause and shall be binding on the bidder. If the bidder does not accept the correction of errors as per the provisions of this clause, his bid will be rejected and the bid security will be forfeited.

ITB.16.2. If there is a discrepancy between the product of unit price and quantity and the total price for the concerned item, the product of unit price and quantity will prevail and the total price will be corrected. If there is discrepancy between summation of subtotals and total price, the summation of subtotal price shall prevail, and the total price shall be corrected. If there is a discrepancy between words and figure, the amount in words will prevail.

ITB.16.3. The total price so corrected shall be considered for the purpose of evaluation of bid. However for the purpose of award, the corrected price by the WBSETCL or the bid price quoted by the bidder, whichever is lower, will be taken.

ITB.16.4. Bids will be corrected for the rates of taxes & duties if incorrect rates are taken by the bidder. For the purpose of bid comparison and evaluation, the rates of taxes & duties in force as on seven (7) days prior to the last date of submission of bids would be considered.

ITB. 17. Delivery Schedule

The basic consideration and the essence of the Order shall be the strict adherence to the delivery schedule specified in the detailed NIT. No credit will be given for earlier completion for the purpose of evaluation.

ITB. 18. Procedure of Evaluation of bids

ITB.18.1. The WBSETCL will carry out a detailed evaluation of the bids determined to be substantially responsive in order to determine whether the technical aspects are in accordance with the requirements set forth in the bidding documents. Bids submitted by bidders with any technical or commercial deviations may be liable to be rejected. Bidders shall submit a filled-in proforma as per Annexure:12 of Section V-A.

ITB.18.2. The WBSETCL will determine to its satisfaction whether the selected bidder has submitted the lowest evaluated responsive bid and is qualified in terms of the qualifying requirements stipulated in NIT and has the adequate capacity and capability to execute the Order.

ITB.18.3. Wherever mentioned in the NIT, the evaluation will take into account the bidder's capacity and capabilities, in particular its work in hand and future commitments wherever required. It will be based upon an examination of the documentary evidence of the bidder's capability submitted by the bidder, as well as such other information as the WBSETCL deems necessary and appropriate.

ITB.18.4. The final evaluated bid prices [Total Landed Price] of all the bidders shall be compared among themselves to determine the lowest evaluated bid and, as a result of this comparison, the lowest bid will be selected for placement of Order. However, the WBSETCL reserves the right not to accept the lowest bidder.

ITB.18.5. WBSETCL, at its discretion, may take into consideration the delay in delivery of material/rejection of inspection calls/making fake inspection calls against earlier purchase order(s) executed by a bidder while finalizing the ordered quantity in respect of any Equipment / Materials against the subject tender.

ITB.18.6. The evaluation of bid shall be done on the basis of ***"each group (Group A & B) of supply".*** Where evaluation is done on the basis of each ***group*** of supply, the bidder evaluated as the lowest bidder for any ***group*** of supply would be considered as the successful bidder for such item***. – Not Applicable.***

ITB. 19. Purchase Order

ITB.19.1. After approval of bid evaluation, WBSETCL will issue the Purchase Order to the successful bidder as per Annexure: 14 of Section V-Band send it by registered/speed post or courier in two (2) copies. The Order shall contain the description of the Equipment / Materials, price and period of supply and other terms and conditions.

ITB.19.2. The successful bidder shall sign and record "Accepted Unconditionally" with stamp and date, and return one (1) copy of the PO within seven (7) days of date of issue of the Order, to WBSETCL as acknowledgment of unconditional acceptance of the Order.

ITB. 20. Variations

ITB.20.1. The WBSETCL may vary the quantity of the Equipment / Materials to be supplied by plus/minus (±) twenty-five percent (25%) any time during the execution of the Order. The total value of Order shall be adjusted in case of change in quantity of Equipment / Materials based on the unit price indicated in the Purchase Order.

ITB.20.2. The WBSETCL may place repeat order within a period of six (6) months from the date of completion of the Order for quantity not exceeding fifty percent (50%) of the ordered quantity on successful completion of the Order and if so required by the WBSETCL, on the basis of existing rates, terms and conditions.

ITB. 21. Corrupt or Fraudulent Practices

ITB.21.1. The WBSETCL requires that the bidders/Suppliers observe the highest standards of ethics during the procurement and execution of the Order.

ITB.21.2. In pursuance of this policy, the WBSETCL defines, for the purposes of this provision the terms set forth below as follows:

a. "Corrupt practice" means the offering, giving, receiving or soliciting of anything of value to influence the action of a public official in the procurement process or in execution of the Order.

b. "Fraudulent practice" means a misinterpretation of facts in order to influence the procurement process or the execution of Order to the detriment of the WBSETCL, and includes collusive practice among bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the WBSETCL of the benefits of free and open competition.

ITB.21.3. The WBSETCL will reject a bid or cancel the Purchase Order if already placed, if it determines that the bidder recommended for award or on whom the Purchase Order has already been placed has engaged in Corrupt or Fraudulent practices in competing for the Order in question.

ITB.21.4. The WBSETCL may declare a firm ineligible for issue of Purchase Order, either indefinitely or for a stated period of time, if it any time determines that the firm has engaged in Corrupt or Fraudulent practices in competing for or in executing an earlier order of the WBSETCL.

ITB. 22. WBSETCL's right to accept any bid, and to reject any or all bids

WBSETCL reserves the right to accept or reject any bid, and to annul the bidding process and reject all Bids at any time prior to award of Purchase Order, without thereby incurring any liability to bidders.

ITB.22.1.

WBSETCL

Section III- GENERAL PURCHASE CONDITIONS

GPC.1. Definitions

The following words and expressions shall have the meaning hereby assigned to them.

GPC.1.1. "Defect Liability Period" means the period of validity of the warranties given by the Supplier commencing at completion of the supply, during which the Supplier is responsible for rectification of defects and damages with respect to the Equipment / Materials as provided in GPC.17

GPC.1.2. The terms "Equipment" and "Materials" shall mean and include all things to be provided by the Supplier in terms of the provisions of the Order.

GPC.1.3. "GPC" means the General Purchase Conditions hereof.

GPC.1.4. Periods
In these provisions "Day" means calendar day. However "Working day" as used herein means all calendar days excluding Sundays and Government holidays in West Bengal. "Month" and "Year" and all dates shall be reckoned according to the Gregorian calendar.

GPC.1.5. "Price Schedule" means the schedules or any part or individual schedule thereof, submitted by the bidder with his bid.

GPC.1.6. "Purchase Order" (PO) or Order means notice of acceptance of the bid in writing to the successful bidder, indicating the sum WBSETCL will pay for the procurement of Equipment / Materials along with the terms and conditions of supply.

GPC.1.7. "WBSETCL" means West Bengal State Electricity Transmission Company Limited (WBSETCL), Kolkata, and includes its legal successors and permitted assigns.

GPC.1.8. "Supplier" shall mean the individual firm, company or corporation whether incorporated or otherwise to whom the Purchase Order is addressed and shall include its legal successors and permitted assigns.

GPC.1.9. "Site"includes the place or places, where Equipment/Materials are to be delivered and/or the place of installation of Equipment/ Materials as specified by the WBSETCL.

GPC.1.10. 'Order value' means the sum total of contract price stated in the Letter of Award as payable to the supplier for supply of the equipment/ materials under the scope of the order subject to such addition & adjustment thereto or

deductions there from as may be made pursuant to the terms of the Order. In case where separate identifiable equipment/ materials can be delivered and taken over by the purchaser and for which separate delivery schedule is provided in the Order, in relation to such supply, the order value shall mean the price relatable to such supplies completed and taken over by the Purchaser.

GPC.2. Governing Law

The Purchase Order shall be governed by and interpreted in accordance with laws in force in India including any such Laws promulgated or comes into force during the period of the Purchase Order. The Courts of Kolkata shall have exclusive jurisdiction in all matters arising under the Purchase Order.

GPC.3. Disputes

GPC.3.1. If any dispute or difference of any kind whatsoever will arise between the WBSETCL and the Supplier in connection with or arising out of the Order, the parties will make every effort to resolve amicably such dispute or difference by mutual consultation. If, after ninety (90) days from the date of dispute is first brought to the notice of any party and the parties have failed to resolve their dispute or difference by such mutual consultation, then either the WBSETCL or the Supplier may give notice to the other party of its intention to commence arbitration, as hereinafter provided, as to the matter in dispute, and no arbitration in respect of the matter may be commenced unless such notice is given.

GPC.3.2. Arbitration

GPC.3.2.1. The WBSETCL shall appoint an arbitrator whose decision shall be final and binding and shall be enforceable in any court of competent jurisdiction as decree of the court. The parties thereby waive any objections to or claims of immunity from such enforcement. If, for any reason, an arbitrator is unable to perform its function, the mandate of the Arbitrator shall terminate and a substitute shall be appointed in the same manner as the original arbitrator.

GPC.3.2.2. The arbitration proceedings shall be conducted in accordance with Indian Arbitration and Conciliation Act 1996 as amended from time to time. The cost of the arbitration shall be equally shared by the WBSETCL and Supplier. The arbitration shall be conducted at Kolkata.

GPC.3.2.3. Notwithstanding any disputes with reference to the Order pending for arbitration, the Supplier shall continue to perform his obligations in accordance with the WBSETCL's decision or instruction, and WBSETCL shall also continue to perform his obligations under the Order including payment of any monies due to the Supplier.

GPC.4. Terms and Procedure for Payment

GPC.4.1. The payments to the supplier for the performance of the Order will be made by the WBSETCL as per terms and conditions specified in the Purchase Order. No payment made by the WBSETCL herein shall be deemed to constitute acceptance by the WBSETCL of the Equipment / Materials or any part thereof. The currency of bid and payment shall be Indian rupees and no foreign exchange variation will be permitted except as provided in the Price Variation formula.

GPC.4.2. Price variation, where applicable, will be allowed on quoted ex-works price of bidders' own manufactured Equipment / Materials only up to the scheduled date of delivery or actual date of delivery whichever is earlier. Any increase in price, beyond the scheduled delivery period of the Order will not be borne by WBSETCL, if the delay is due to any default on the part of the Supplier. However, if the delay is attributable to the WBSETCL, price escalation will be borne by the WBSETCL.

GPC.5. Specifications and Drawings

Any information, details etc called for in the specification and not shown in the drawings and vice-versa have the same effect and meaning as if called for and shown both in the specification and drawings. In case of conflict between drawings and the specifications, the decision of the WBSETCL or his duly authorised representative shall be final and binding.

GPC.6. Performance Guarantee

GPC.6.1. The Supplier shall furnish an unconditional and irrevocable Performance Guarantee in favour of the WBSETCL as per the format provided in Annexure: 15a of Section V-B, towards performance guarantee for faithful and due fulfilment of all obligations under the Order within thirty (30) days from the date of issue of the Purchase Order. Subject to ITB.8.6, **Performance Guarantee shall normally be furnished for an amount equal to ten percent (10%) of the Order value from a scheduled commercial bank in India**. Subject to GPC.6.2**, the Performance Guarantee shall remain valid up to ninety (90) days after the Defect Liability Period, with an additional claim period of ninety (90) days.**

GPC.6.2. ~~In cases where the Defect Liability Period is more than eighteen (18) months, the existing Performance Guarantee of three percent (03%) shall be reduced to five percent (1.5%) of the value of the Order, on completion of supply. The existing performance guarantee shall be returned to the Supplier on the submission of a fresh performance guarantee as per the format provided in Annexure: 15b of Section V-B, valid up to ninety (90) days after the Defect~~

~~Liability Period, as mentioned in the Purchase Order, with an additional claim period of ninety (90) days~~.

GPC.6.3. The value of the Performance Guarantee shall not be construed as a limiting factor for the damages under Defects Liability Period.

GPC.6.4. The WBSETCL reserves the right to verify the authenticity of the Performance Guarantee from the issuing bank.

GPC.6.5. The Performance Guarantee shall be executed on non-judicial stamp paper. The guarantee is liable to be forfeited in case of non-compliance of Order or failure to complete the Order. Order is liable to be cancelled for non-submission of Guarantee in time with forfeiture of earnest money (bid security).

GPC.6.6. The Bank Draft / Pay Order for an amount equivalent to ten percent (03%) of the ordered value will also be accepted in place of Bank Guarantee.

GPC.6.7. The Performance Guarantee is liable to be invoked on demand of WBSETCL, for any breach under the Order irrespective of any dispute or difference between WBSETCL and the Supplier, pending before any court, tribunal or any other authority,

GPC.6.8. The Performance Guarantee shall be returned to the Supplier within ninety (90) days after receipt of request for release of Performance Guarantee along with certification regarding completion of Defects Liability Period. No claim shall be made against the Performance Guarantee after the issue of Defects Liability Certificate. However, no costs shall be paid for the Performance Guarantee by the WBSETCL, irrespective of date of release.

GPC.7. Taxes, Duties and Other Levies

GPC.7.1. CGST and SGST/UTGST or IGST, as the case may be, and any other levies/ duties payable shall be shown separately in the tax invoice. This shall be to the account of the WBSETCL, unless otherwise mentioned in the Purchase Order.

GPC.7.2. For the purpose of the Order, the price for the ordered quantity is based on the taxes, duties, levies and charges prevailing at the date seven (7) days prior to the last date of bid submission (hereinafter called “Tax” in this paragraph). If any rates of Tax are increased or decreased, a new Tax is introduced, an existing Tax is abolished, or any change in interpretation or application of any Tax occurs in the course of the performance of the Order, which was or will be assessed on the Supplier in connection with performance of the Order, an equitable adjustment of the Order price shall be made to fully take into account any such change by addition to the Order price or deduction there from, as the case may be. The WBSETCL shall not be liable to make any

adjustment for the change in Tax in respect of transactions between Supplier and its sub-vendors, as disclosed in Annexure: 7 of Section V-A.

GPC.7.3. In case of any Equipment/ Materials directly sourced by the Supplier from outside India, no Custom Duty or its variation, if any, will be paid separately. However, the supplier shall pass on the benefit of Input Tax Credit (ITC) of IGST paid or payable at the time of import.

GPC.7.4. The WBSETCL shall not take any additional liability towards enhanced taxes, duties and price variation beyond the scheduled delivery period as incorporated in the Purchase Order, if the delay is due to any failure on the part of the Supplier.

GPC.7.5. WBSETCL shall deduct tax from the payment made or credited to the supplier on the taxable goods at applicable rate.

GPC.8. Patent rights & Royalties

GPC.8.1. Royalties and fees for patents covering Equipment / Materials shall be deemed to have been included in the price quoted by the Supplier. The Supplier shall satisfy all demands that may be made at any time for such royalties or fees and he alone shall be liable for any damages or claims for patent infringements and shall keep the WBSETCL indemnified in that regard.

GPC.8.2. The Supplier shall indemnify and hold harmless the WBSETCL, his successors or assignees, its employees and officers from and against any and all suits, actions or administrative proceedings, claims, demands, losses, damages, costs, and expenses of whatsoever nature, including attorney's fees and expenses, which the WBSETCL may suffer as a result of any infringement or alleged infringement of any patent, utility model, registered design, trademark, copyright or other intellectual property right registered or otherwise existing at the date of the Order by reason of sale of the products produced by the Equipment / Materials in any country. Such indemnity shall not cover any use of the Equipment / Materials or any part thereof other than for the purpose indicated by or to be reasonably inferred from the Order, any infringement resulting from the use of the Equipment / Materials or any part thereof, or any products produced thereby in association or combination with any other Equipment / Materials not supplied by the Supplier, pursuant to the Order.

GPC.9. Design and Engineering

The matters regarding submission and approval of drawings/ samples/models or any other information related thereto shall be governed by the provisions made in the Technical Specification as per Section IV.

GPC.10. Quality Assurance Plan

If mentioned in the Purchase Order, the Supplier shall have to submit a Quality Assurance Plan as per Appendix 1 to Annexure: 14 of Section V-B, indicating the specific quality control procedure and practices adopted in the major activities of production to ensure manufacturing standard, immediately on receipt of the Purchase Order.

GPC.11. Packing

The Equipment / Materials shall have to be securely packed in optimum quantity and size so that each package is capable of handling and is transportable as indicated in the Technical Specifications. Due care shall be taken during transportation to keep the packing and Equipment / Materials in good order condition for acceptance by Site.

GPC.12. Inspection & Testing

GPC.12.1. **The Supplier shall give at least fifteen (15) days prior intimation about the readiness of the Equipment / Materials** at the Supplier's works for testing and inspection. Supplier while making the inspection call shall:

a. confirm the readiness of the Equipment / Materials for the inspection and testing;
b. availability of necessary equipment for such testing;
c. Submit copies of routine test certificates indicating the test results in six (6) copies to the inspecting authority, failing which the inspection call will not be accepted.

GPC.12.2. The Inspection will be carried out by the Engineering department/ (O&M) department of WBSETCL. The WBSETCL shall, at first confirm by the quickest possible means and later in writing, of his intention to attend the tests. The WBSETCL shall attend the testing at the place so named within this period. The Equipment / Materials shall be subjected to tests as per relevant standards mentioned in the Technical Specification. If the standard has the provision of routine tests, each Equipment / Materials shall be subjected to those routine tests. If the Equipment / Materials are found acceptable after inspection and testing, the same shall be suitably marked by the WBSETCL's inspecting officer. All necessary assistance in this regard shall be extended by the Supplier to the WBSETCL's inspecting team free of cost.

GPC.12.3. If the WBSETCL or his designated representatives fails to attend the test and/or inspection or if it is agreed between the parties that WBSETCL's representative shall not attend the test, then the WBSETCL may advise the Supplier in writing to proceed with the test and/or inspection in the absence of WBSETCL's representative. The Supplier shall provide the WBSETCL with a certified report of the results thereof.

GPC.12.4. Cost of inspection& testing

The entire cost of the inspection and testing of the Equipment / Materials as per requirement shall be borne by the Supplier. The expense of the inspectors of WBSETCL towards lodging, boarding and travel and other incidental expenditure shall be borne by WBSTECL.

GPC.12.5. Calibration of testing equipment

Calibration Certificate issued by laboratory accredited by NABL, CPRI, ERDA or equivalent institutions as acceptable to the WBSETCL may be accepted unconditionally provided the certificate bears the logo of the accreditation body. If during Inspection & Testing, Supplier fails to produce Calibration Certificate of the testing equipment as indicated above, the inspection shall not be carried out and such inspection call shall be treated as fake inspection call and costs thereof shall be recovered by the WBSETCL accordingly.

GPC.12.6. The WBSETCL reserves the right to reject Equipment / Materials found to be not complying with the requirement of the specifications and standards. The Supplier shall extend all facilities for such inspection and testing for which no extra cost shall be charged by the Supplier.

GPC.12.7. Repetition of Tests

If any of the Equipment / Materials fails to pass during inspection and testing, the Supplier shall arrange for repeat tests as per standards specified in Technical Specifications, at his own cost and expenses.

GPC.12.8. Cost of fake inspection call

In case of failure to make available the Equipment / Materials for inspection as per the inspection call given by the Supplier of any particular lot of Equipment / Materials, re-testing fee will be charged @ Rs. 5,000/- (within the State of West Bengal) & @ Rs.20,000/- (outside State) for carrying out each subsequent inspection of that particular lot, after the re-offer.

GPC.12.9. Reports of Inspection and Tests

After the tests have been completed at the Supplier's works, the Supplier shall submit six (6) copies of test reports to the WBSETCL. Material Inspection Clearance Certificate (MICC)-cum-Delivery Instruction (DI) will be issued by the inspection team of the WBSETCL on successful completion of inspection and testing.

GPC.13. Delivery

GPC.13.1. Delivery schedule will be as mentioned in the Purchase Order and it shall be adhered to. Delay in meeting scheduled delivery period as stipulated shall be liable for liquidated damages.

GPC.13.2. After receiving dispatch clearance/dispatch instruction (DI) from the WBSETCL, the Supplier shall deliver the Equipment / Materials suitably packed at the place of delivery. The Equipment / Materials are to be booked only by road and should be suitably packed and fully insured against all risks. The Equipment / Materials should be delivered as per the DI immediately. After dispatch of Equipment / Materials by road, the Supplier shall notify the WBSETCL about the value of consignment, weight and dimension of consignment by fax and post a copy by registered post, enclosing all the relevant documents, on the strength of which the consignment can be taken delivery at destination.

GPC.13.3. The Equipment / Materials delivered to Site will be subjected to re-inspection/testing and if any discrepancy/dispute in quality arises, the Supplier shall have to replace the entire lot at the Supplier's cost.

GPC.13.4. The required number of way bills (Part II) shall be generated by the Supplier as per online way bill issue system of the State Commercial department as prescribed from time to time. The WBSETCL shall not be responsible for any delay or any consequences resulting from the issue of way bill.

GPC.14. Removal of rejected Equipment / Materials and replacement

GPC.14.1. If upon delivery, whether inspected and approved earlier or otherwise, the Equipment / Materials is not in conformity with the specifications, the same shall be rejected by the WBSETCL or his duly authorised representative and notification to this effect will be issued to the Supplier within ninety (90) days from the date of receipt of the Equipment / Materials at the Site.

GPC.14.2. The Supplier shall arrange at his cost for removal of the rejected Equipment / Materials within thirty (30) days from the date of notification. In the event, the Supplier fails to remove the Equipment / Materials within the said thirty (30) days, the WBSETCL shall be at liberty to dispose of such Equipment / Materials in any manner as he may think fit. All such expenses shall be recoverable from the Supplier.

GPC.15. Risk Purchase

GPC.15.1. If the Supplier fails to deliver the Equipment / Materials within the specified delivery period, the WBSETCL shall be entitled to purchase the Equipment/ Materials, or if not available, the best and nearest available substitute from elsewhere on the account and at the risk of the Supplier. The WBSETCL will also be entitled to cancel the Order, either in part or in full, and the Supplier shall be liable to compensate the WBSETCL for any loss or damage which the WBSETCL may sustain by reason of such failure on the part of the Supplier.

GPC.15.2. If there is a failure to execute the Order, or there is any breach on the part of the Supplier in the terms and conditions of the Purchase Order, the WBSETCL reserves the right to invoke performance guarantee and may deduct the additional amount, if any, so incurred by the WBSETCL from other claims/bills lying with the WBSETCL against the relevant Order or any other Order.

GPC.16. Liquidated Damages

Supply and delivery (physical delivery of Equipment / Materials at the place of delivery in accordance with the Delivery Instruction) of the Equipment / Materials should be as per the delivery schedule. If the Equipment / Materials are not delivered within stipulated period as per delivery schedule, WBSETCL reserves the right to repudiate the Purchase Order. But the WBSETCL may, at his discretion, extend the delivery schedule subject to imposition of liquidated damages at half percent (0.5%) of the value of the Equipment / Materials physically delivered beyond the schedule delivery period for each week of delay or part thereof up to a maximum limit of five percent (5%) of the value of total Order value and accept the Equipment / Materials beyond the stipulated period. Liquidated damages, if any, shall be recovered from the outstanding bills/performance guarantee.

GPC.17. Defects Liability

GPC.17.1. In the event of any defect in the Equipment / Materials arising out of faulty design, materials, workmanship within the Defects Liability Period as mentioned in the Purchase Order, the Supplier shall be responsible for rectification of the defect, damage or replacement of the defective or damaged Equipment / Materials to the satisfaction of the WBSETCL.

GPC.17.2. If any defect shall appear or damage occurs in the Equipment / Materials, the WBSETCL shall forthwith inform the Supplier in writing for taking up the immediate rectification work within the period specified in such notice.

GPC.17.3. The Supplier shall rectify the defect or damage or replace the Equipment / Materials at his cost, within the time specified in the notice, to the satisfaction of the WBSETCL. If the Equipment / Materials are required to be taken to the works of the Supplier for the purpose of repairs or rectification, the Supplier shall be authorized to take such Equipment / Materials only on the submission of a bank guarantee, as per Annexure: 16 of Section V-B, equivalent to the ordered value of such Equipment / Materials being taken back to the works of the Supplier.

GPC.17.4. If the Supplier fails to rectify the damage/defect within the specified time, the WBSETCL may carry out the work himself or get it done by others at the risk and cost of Supplier. The Supplier shall pay to the WBSETCL, the cost of

such work carried out by the WBSETCL within fifteen (15) days of receipt of notice thereof from the WBSETCL.

GPC.17.5. The WBSETCL shall have a right to invoke the Performance Guarantee for failure on the part of the Supplier to pay the cost as referred in GPC.17.4 above, or failure to full fill its obligations under the Defect Liability Period.

GPC.17.6. Upon completion of the Defects Liability Period and upon fulfilment of all obligations by the Supplier with respect to the Purchase Order, the WBSETCL shall issue a Defect Liability certificate within thirty (30) days of such completion.

GPC.18. Compliance of regulations

GPC.18.1. The Supplier shall ensure that all Equipment / Materials covered by the Order shall have been produced, sold, dispatched, delivered, tested and commissioned in strict compliance with all applicable laws, regulations including Industries (Development & Regulations) Act, 1951 and any amendments there under, any labour laws, working conditions and technical codes and requirement as applicable from time to time.

GPC.18.2. The Supplier shall deliver such documents as may be required by the WBSETCL as an evidence of compliance. Any liability arising out of contravention of any of the lawsin executing the Order shall be the sole responsibility of the Supplier and the WBSETCL shall not be responsible in any manner whatsoever.

GPC.19. Force Majeure

Supplier shall not be considered in default if delay in delivery occurs due to reasons beyond his control such as acts of God, natural calamities, civil wars, strikes, fire, frost, floods, riot and acts of unsurpassed power. Only those reasons which have duration of more than seven (7) days shall be considered as Force Majeure. A notification to this effect duly certified by local chamber of commerce/statutory authorities shall be given by Supplier to the WBSETCL. In the event of delay due to Force Majeure, the delivery schedule will be extended for a length of time equal to the period of Force Majeure, or at the option of the WBSETCL, the Order may be cancelled. Such cancellation, would be without any liability whatsoever on the part of the WBSETCL.

GPC.20. Termination

The WBSETCL reserves the right to cancel the Order in part or in full by giving an advance notice of thirty (30) days thereby if

a. The supplier fails to comply with any of the terms of the Order
b. The supplier becomes bankrupt or goes into liquidation
c. The supplier makes general assignment for the benefit of the creditors
d. Any receiver is appointed for the property owned by the Supplier

GPC.21. Assignment

The Supplier shall not, without the express prior written consent of the WBSETCL assign to any third party the Order or any part thereof, or any right, benefit, obligation or interest therein or the tenderer, except that the Supplier shall be entitled to assign either absolutely or by way of charge any monies due and payable to it or that may become due and payable to it under the Order.

Section IV- Technical Specifications

Technical Specification: - All the Technical Specifications are available at the website of WBSETCL i.e. *www.wbsetcl.in*. The Bidders are requested to download the same from the aforesaid website and the same should be followed.

Schedule and Procedure of Approval for Documents submitted by Supplier

The following Schedule and Procedure of Documents Approval has to be followed

Sl.No	Step	Action / Approved Status Duration
1)	Submission by Supplier within ten(10) days of acceptance of PO	Commented 'A' - Approved 'B' - Approved subject to incorporation of comments/modifications in Final Documents as well as implementation of those comments during manufacture or services as applicable 'C' - Returned with comments for re-submission after incorporation of corrections. 9 days
2)	Second submission by Supplier (if required) within seven (7) days from the date of return of commented drawings	'A'- Approved documents with number of copies specified for distribution stamped with "Released for execution" 5 days

Notes:

a. While submitting documents, Supplier shall take utmost care to get it approved in 'A' Category. In case of approval accorded by the WBSETCL in 'B' & 'C' Category, the re-submission should be for 'A' approval only.

b. Any delay whatsoever in the process of submission of documents under different stages shall be on the Supplier's account.

The WBSETCL's approval, with or without modification of the document furnished by the Supplier, shall not relieve the Supplier of any responsibility or liability imposed upon it by any provisions of the Order except to the extent that any subsequent failure results from modifications required by the WBSETCL.
Approval of any documents by the WBSETCL shall not relieve the Supplier of his responsibility for the accuracy thereof or modification required during actual execution or for any deviation in scheme from Technical Specifications with accepted deviations if there be any.

The following Special Conditions of Contract (SCC), Section-IV, shall supplement/amend the General Purchase of Contract (GPC), ITB, NIT, and Section-II & III. Wherever there is a conflict, the provisions in SCC shall prevail over those.

SCC Item No	Clause Ref, If any	Data
01.	ITB.18.	Before Price Bid opening and during Techno – Commercial Evaluation, all the bidders may be asked for presentation of the offered Equipment for "IN SITU" demo free of cost at any of our Substation in and around Kolkata on a specified date, as per the prerogative of the authority which will be intimated to the bidders. Failure to execute the demo on the specified date and un – satisfactory "IN SITU" demonstration may lead to rejection of bid.
02.	ITB.18.	The successful bidders will provide 'free customer support', if required so for handling and operation of the equipment up to one year from the date of supply at site. Bidder will have to submit the documentary evidences of having established mechanism for prompt services as and when required by WBSETCL. Bidders need to submit their organisational service chart along with the bid.
03.	Defect Liability Period	Defect Liability Period should be **60 (Sixty) Months** from the date of last receipt of any integral part of the equipment/ materials.